

QUALITY POLICY

EFG ENGINEERS (PTY) LTD IS COMMITTED TO:

- **Meeting and satisfying the needs and expectations of interested parties** with high quality services, which achieve the planned Quality Objectives for meeting client, statutory and regulatory requirements;
- **Promoting the Quality Management System, its implementation, and a culture of continual improvement** by Internal Auditing, Management Review, and Corrective and Preventative Action;
- **Operating the organisation based on the systems required by ISO 9001:2015** and in line with CESA guidelines (FIDIC Quality Management Compliance);
- **Enhancing the Skills of Management and Staff** through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively;
- **Rigorously controlling and continuously monitoring and measuring the Supply of Services by approved External Service Providers** to ensure they are fully compliant with quality requirements of all projects undertaken;
- Ensuring that all **projects are undertaken and executed** exactly according to the required standards, **according to budget and on programme**;
- **Communicating the Quality Policy to all Staff and affected parties and ensuring that it is understood and applied within the Organisation** as everyone in the Organisation is responsible for quality within the Organisation and for maintaining EFG standards.

Brian Domingo Pr Eng

Managing Director

15 January 2025

Date