

QUALITY POLICY

EFG ENGINEERS (PTY) LTD IS COMMITTED TO:

- **Meeting and satisfying the needs and expectations of interested parties** with high quality Services, which achieve the planned Quality Objectives for meeting client, statutory and regulatory requirements;
- **Promoting the Quality Management System, its implementation, and a culture of continual improvement** by Internal Auditing, Management Review, and Corrective and Preventative action;
- Operating the organisation based on the systems required by ISO 9001:2015 and in line with CESA guidelines (FIDIC Quality Management Compliance);
- Enhancing the skills of Management and Staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively;
- Rigorously controlling and continuously monitoring and measuring the Supply of Services by approved Sub-contractors to ensure they are fully compliant with quality requirements of all projects undertaken;
- Ensuring that all projects are undertaken and executed exactly according to the required standards, according to budget and on programme;
- Making the Quality Policy available to affected parties and to retain and maintain it as Documented Information;
- Communicating the Quality Policy to all Staff and affected parties and ensuring that it is understood and applied within the Organisation as everyone in the Organisation is responsible for quality within the Organisation and for maintaining EFG standards.

EFG Engineers (Pty) Ltd

Transport, Infrastructure, Municipal Services & Development



EST. 2000